

COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY

FIRST SET OF INFORMATION REQUESTS TO ESSEX GAS COMPANY D/B/A
KEYSPAN ENERGY DELIVERY NEW ENGLAND

D.T.E. 06-20

Date: April 10, 2006

Respondent: Amy Smith

Q. Refer to the cover letter attached to the Company's Filing. Please provide the data for Odor Calls and Meter Reads from January 24, 2005 to January 29, 2005. Also, provide a revised Form A that includes this data and recalculates the Company's penalty/offsets to reflect these changes. Finally, provide a revised Form A that simply excludes the Odor Calls and Meter Reads data from January 24 through January 29.

A. The adjustment to the data for odor call response covered the period January 23, 2005 through January 29, 2005. The Adjustment to the data for meter reading covered the period January 24 through January 29, 2005. The reason for the one day difference is that January 23 was a Sunday and the Company does not regularly read meters on Sundays.

For the period January 23 through January 29, 2005, Essex Gas responded to 93.00% of odor calls received within sixty minutes. For the period January 24 through January 29, 2005 Essex Gas read 98.18% of meters on schedule.

Attached are two revised form A's. The first shows the 2005 results excluding, rather than adjusting, the meter reading and odor response data during the January blizzard. The second shows the 2005 actual results with no adjustments or exclusions made for the January 2005 blizzard.